## Laboratory Services & Products

Ingenio offers a unique service: Expertise, know-how and a team of scientists, physicists, chemists, engineers, application specialists and technicians.



We are partners in the success of our clients and we make it a point to be by their side no matter the circumstances.

Founded in 2005, in the Montreal area, Ingenio is one of the most important professional firms in analytical instrumentation and services in Canada.

Our expansion over the Canadian territory took flight during the following years, by opening offices in Toronto in 2013 and Calgary in 2022, so that we could better serve our clients and broaden our horizons.

## About us

Ingenio breaks the mold by offering analytical instrumentation and services for laboratories. Naturally, this offers us the chance to have a privileged relationship with our clients in order to fulfill their needs, whatever they may be.

#### Who we are

Ingenio (formerly Phytronix Instruments) is driven by its desire to better serve its customers with a local service and laboratory instruments of superior quality.

#### **Our Specialists**

Our team is made of:

engineers physicists, chemists, biochemists, technicians and technologists. Working for Ingenio gives us the opportunity to define new standards in our industry by creating guidelines that are becoming the norm everywhere.



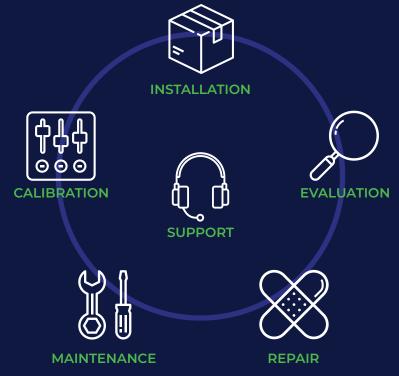
	Bank Service Hours*	Combo Bank Hours* & Parts	Service Agreement	Service Flex
Guaranteed Response Time	48H			
Number of Hours	Minimum : 50H Increments of 50H		œ	∞ & 50H Flex
Expiration	No expiry date		1 year	l year & no expiry date on Flex
Instruments Covered	Any		Contract- Specific	
Parts- Repairs	Billable	Deducted from Combo	Included	
Parts- Consu- mables	Billable	Deducted from Combo	Billable	
Preventive Maintenance	As needed - Parts Billable	As needed - Parts Deducted	Included	

\* Prepaid hours with a guaranteed response time used to cover all repairs and/or maintenance of your analytical instrumentation, regardless of manufacturer or age of your equipment.

## **Our Services**

Ingenio thrives on ensuring that our clients and their instruments get the analytical instrumentation service they deserve, regardless of the nature of the problem or the system being worked on.

#### Multi-Brand Services





## **Our Uniqueness**

With our many years of expertise and dozens of lab designs under our belt, our teams are well equipped to translate the needs of laboratory scientists for architectural and engineering firms. By combining Ingenio's in-depth knowledge and Phytronix expertise in instrument design, our teams are equipped to handle even the toughest of specifications and can offer you solutions for day-to-day challenges that are not filled by any existing instrumentation.





### **Our Products**

Let us guide you and find products of quality supported locally, coast to coast with Ingenio's expertise in scientific instrumentation!

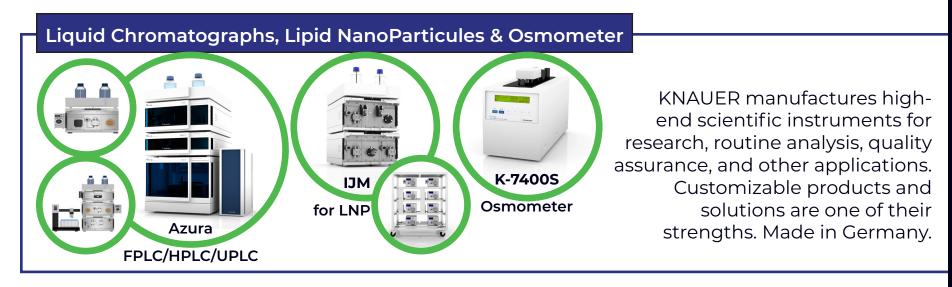


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## Your Methods, Your Choice

Adapt your system to your methods, not the opposite!



CTC Analytics, a privately owned Swiss company, is leading in front-end automation for gas and liquid chromatography. Over the last 30 years investments in the continuous development of a flexible, highly reliable, advanced laboratory sample handling platform.

#### Modular Sample Prep & injection system



**PL**SYSTEM



## Your Lab Workhorse

Free up your staff with automation.

By combining Ingenio's indepth knowledge and Phytronix expertise in instrument design, our teams are equipped to handle even the toughest of specifications and can offer you solutions for day-to-day challenges that are not filled by any existing instrumentation.



# flowrobotics

Flow Robotics vision is to revolutionize the hard every day work in modern labs to become a preferred brand. From behind the scenes, they make an impact on health and life.

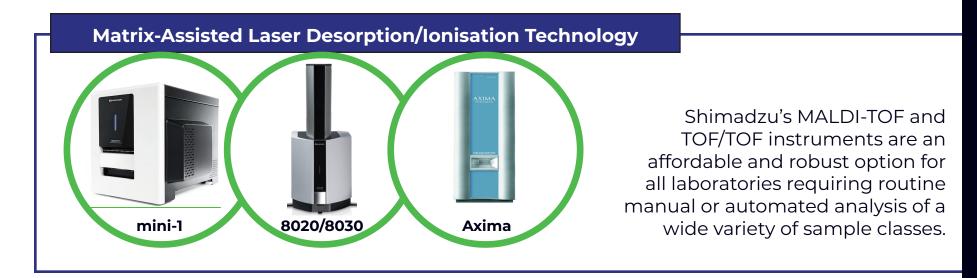


We can offer strategic insights for selection, delivery and implementation of new or used analytical instrumentation into your lab as well as maintaining them during their lifetime.



## Your Lab Laser Quest

Desorb the molecules with minimal fragmentation and matrix effect.





Founded at the beginning of the millennium (2000), Phytronix is a major player in high-throughput mass spectrometry (HTS-MS) field.

## **Your Essentials**

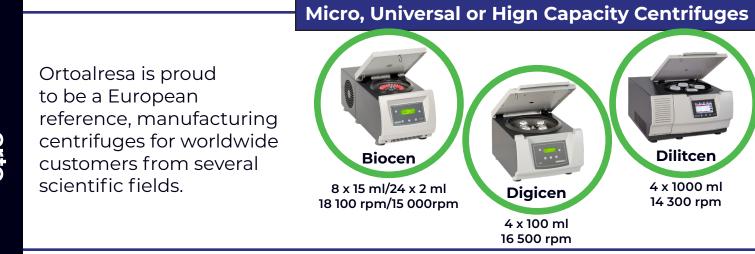
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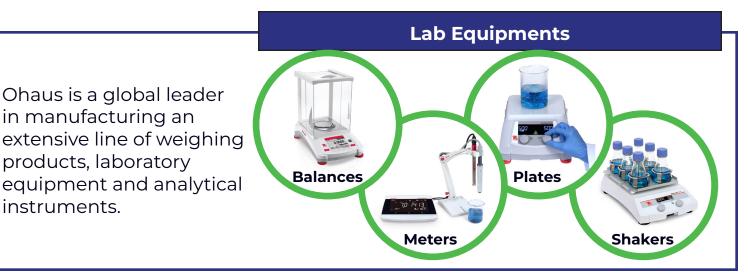
All labs need it and rely on it.

Dilitcen

4 x 1000 ml

14 300 rpm





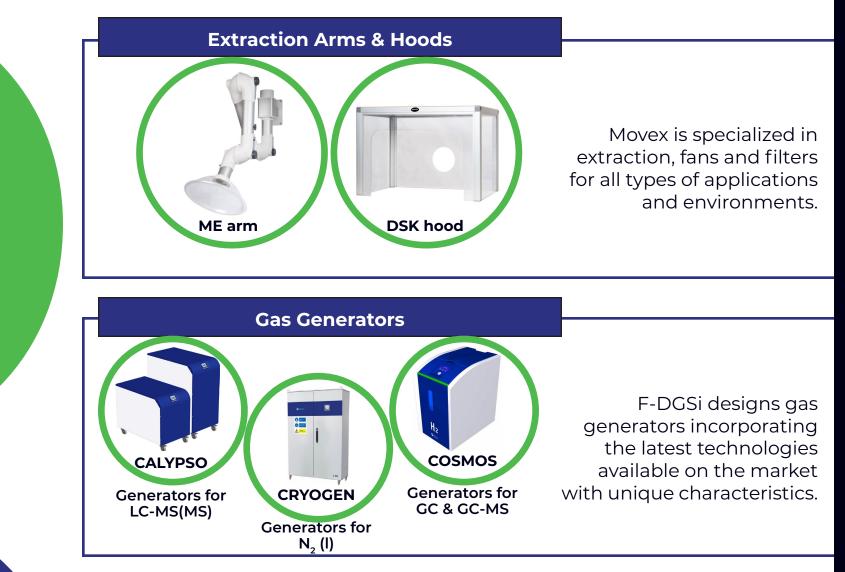
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## Your Installation

Updating your laboratory, relocating it, or designing it from scratch.



From DGS:

